

## Reports and Dashboards with ServiceNow PPM

### COURSE DESCRIPTION

*Reports and dashboards with ServiceNow PPM (Project and Portfolio Management) is a non-technical class that teaches Project Managers and Resource Managers how to use ServiceNow's report builder and dashboards.*

AUDIENCE – Project Managers & Resource Managers

COURSE TYPE – On-site / Online

PREREQUISITES – None

DURATION – 3 hours

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### COURSE OUTLINE

#### ServiceNow Report Builder

- Types of ServiceNow Reports
- Report Navigation
- Creating Reports
- Reporting Tips and Tricks
- Reporting Administration

#### Dashboards and Homepages

- Dashboards
- Homepages