

Managing Programs with ServiceNow PPM

COURSE DESCRIPTION

Managing programs with ServiceNow PPM (Project and Portfolio Management) teaches Program Managers how to use the program roll-up and reporting capabilities of the ServiceNow ITBM application.

AUDIENCE – Program Managers

COURSE TYPE – On-site / Online

PREREQUISITES – None

DURATION – 1 hour

COURSE OUTLINE

Managing Programs

- Overview of Program Management
- Create a Program
- Program Properties
- Create a Program Task

Program Workbench

Program Manager Dashboard