

Managing Portfolios with ServiceNow PPM

COURSE DESCRIPTION

Managing portfolios with ServiceNow PPM (Project and Portfolio Management) teaches Portfolio Managers how to use ServiceNow's portfolio module to support portfolio planning, budgeting, and execution processes within the ServiceNow ITBM application.

AUDIENCE – Portfolio Managers

COURSE TYPE – On-site / Online

PREREQUISITES – None

DURATION – 3 hours

COURSE OUTLINE

Managing Portfolios

- Accessing Portfolios
- Portfolio Properties
- Related Links and Lists

Portfolio Workbench

- Accessing the Portfolio Workbench
- Using the Portfolio Workbench
- Portfolio Planning
 - Step One – Set Targets
 - Step Two – Select Demands and Projects
 - Step Three – Create a Budget Plan
 - Step Four - Create a Forecast Plan

Tracking the Portfolio

- Portfolio Manager Dashboard