

Integration Enhancements

This year Rego's Meisterplan Integration adds additional Allocation Data to its import capabilities.

With Demands, Projects, and now Operational Plans and other Allocations available, the full picture is coming into view.

Along with Allocations, we're also simplifying our export feature and producing change reports right within ServiceNow, which will allow you to understand change requests and take action in alignment with your own internal business processes.

Import from ServiceNow into Meisterplan

Feature	Description
Operational Plans now supported	Operational Plans will now be supported within the integration. All Operational Plans (and roles and resources on those plans) will be aggregated into one Meisterplan Project.
Non-Project/ non-Demand allocations now supported	Resource Plans on tasks other than projects, demands, or project tasks (e.g. enhancement, stories) will now be supported in the integration. These Allocations will be aggregated into one Meisterplan project.
User Schedules now supported	If a user has a specific schedule identified on their user record, the information will be imported into the resource's calendar in Meisterplan to better show the resource's true capacity.
Resource Plan States updated	Resource Plans in Planned, Requested, Confirmed, and Allocated state can now be imported into Meisterplan.

Export from Meisterplan into ServiceNow

Feature	Description
New Architecture and Report	The revised export feature will allow those affected by changes made in Meisterplan to review the proposed changes within a new report in ServiceNow. This gives Project and Demand Managers the visibility into decisions made in Meisterplan, compare the proposed changes with the information in Servicenow, and manually make any updates in ServiceNow according to their own internal demand, project, and resource management processes.